

Client Satisfaction Survey

*Rick Diane
Petrucci*

In general, my financing experience with Kuranda Mortgage was:

- 1) Excellent
- 2) Good
- 3) Average
- 4) Unsatisfactory

My experience with Mark Weigle, specifically, was:

- 1) Excellent
- 2) Good
- 3) Average
- 4) Unsatisfactory

My experience with Toni Hill, specifically, was:

- 1) Excellent
- 2) Good
- 3) Average
- 4) Unsatisfactory
- 5) Not applicable

Please feel free to expound positively or negatively as you see fit, below.

Overall, I would describe my experience with Kuranda Mortgage & Mark Weigle as:
Very easy and very positive. Mark guided us through the whole process from start to
finish and he was very easy to work with. He had everything under control and we were
to close in about 3 weeks. Everything was done by phone and computer except the
closing which made the process very easy.

Something I would recommend for improved client satisfaction in the future would be:

Someone I would be happy to refer to Kuranda would be:

Name(s) phone email