

## Client Satisfaction Survey

In general, my financing experience with Kuranda Mortgage was:

- ☒ 1) Excellent
- ☐ 2) Good
- ☐ 3) Average
- ☐ 4) Unsatisfactory

My experience with Mark Weigle, specifically, was:

- ☒ 1) Excellent ~~☆☆~~
- ☐ 2) Good
- ☐ 3) Average
- ☐ 4) Unsatisfactory

My experience with Toni Hill, specifically, was:

- ☒ 1) Excellent
- ☐ 2) Good
- ☐ 3) Average
- ☐ 4) Unsatisfactory
- ☐ 5) Not applicable

Please feel free to expound positively or negatively as you see fit, below.

Overall, I would describe my experience with Kuranda Mortgage & Mark Weigle as:

Absolutely Outstanding! Mark was extraordinarily well organized,  
prompt, and attentive. I have never experienced this high of a level  
of customer service and professionalism. I will recommend Mark and  
Kuranda to my friends & clients. Thank you for making this process  
so easy!!

*Nick Teresi*

Something I would recommend for improved client satisfaction in the future would be:

I can't think of anything

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Someone I would be happy to refer to Kuranda would be:

Name(s)                      phone                      email